

BSI Standards Publication

Medical device software

Part 2: Validation of software for medical device quality systems



National foreword

This Published Document is the UK implementation of ISO/TR 8000-2:2017.

The UK participation in its preparation was entrusted to Technical Committee CH/62/1, Common aspects of Electrical Equipment used in Medical Practice.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2017 Published by BSI Standards Limited 2017

ISBN 978 0 580 76425 7

ICS 35.240.80; 11.040.01

Compliance with a British Standard cannot confer immunity from legal obligations.

This Published Document was published under the authority of the Standards Policy and Strategy Committee on 31 October 2017.

Amendments/corrigenda issued since publication

Date Text affected

PD ISO/TR 80002-2:2017

TECHNICAL REPORT

ISO/TR 80002-2

First edition 2017-06

Medical device software —

Part 2:

Validation of software for medical device quality systems

Logiciels de dispositifs médicaux —

Partie 2: Validation des logiciels pour les systèmes de qualité des dispositifs médicaux



PD ISO/TR 80002-2:2017 **ISO/TR 80002-2:2017(E)**



COPYRIGHT PROTECTED DOCUMENT

 $\, @ \,$ ISO 2017, Published in Switzerland

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office Ch. de Blandonnet 8 • CP 401 CH-1214 Vernier, Geneva, Switzerland Tel. +41 22 749 01 11 Fax +41 22 749 09 47 copyright@iso.org www.iso.org

ForewordIntroduction							
				1	Scon	e	1
				_	•	native references	
2							
3	Tern	ns and definitions	1				
4	Soft v 4.1 4.2 4.3	ware validation discussion Definition Confidence-building activities: Tools in the toolbox Critical thinking	1				
5	Software validation and critical thinking						
	5.1	Overview					
	5.2	Determine if the software is in scope					
		5.2.1 Document a high-level definition of the process and use of the software	6				
		5.2.2 Regulatory use assessment 5.2.3 Processes and software extraneous to medical device regulatory requirement					
	5.3	Development phase					
	5.5	5.3.1 Validation planning					
		5.3.2 Define					
		5.3.3 Implement, test and deploy	11				
	5.4	Maintain phase	13				
		5.4.1 Entering the maintenance phase					
		5.4.2 Planning for maintenance					
		5.4.3 Types of maintenance within the maintain phase 5.4.4 Process changes: Change to risk control measures					
		5.4.4 Process changes: Change to risk control measures 5.4.5 Emergency change					
		5.4.6 Maintaining for intended use					
	5.5	Retirement phase					
6	Docu	ımentation	16				
7	Prer	equisite processes	17				
Ann		formative) Toolbox					
Ann	ex B (in	formative) Risk management and risk-based approach	24				
Ann	ex C (in	formative) Examples	28				
Bibl	iograpl	nv	84				

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO should not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see the following URL: www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 210, *Quality management and corresponding general aspects for medical devices*, in collaboration with Technical Committee IEC/TC 62, *Electrical equipment in medical practice*, Subcommittee SC 62A, *Common aspects of electrical equipment used in medical practice*, in accordance with ISO/IEC mode of cooperation 4.

A list of all parts in the ISO 80002 series can be found on the ISO website.

Introduction

This document has been developed to assist readers in determining appropriate activities for the validation of process software used in medical device quality systems using a risk-based approach that applies critical thinking.

This includes software used in the quality management system, software used in production and service provision, and software used for the monitoring and measurement of requirements, as required by ISO 13485:2016: 4.1.6, 7.5.6 and 7.6.

This document is the result of an effort to bring together experience from medical device industry personnel who deal with performing this type of software validation and who are tasked with establishing auditable documentation. The document has been developed with certain questions and problems in mind that we all go through when faced with validating process software used in medical device quality systems such as the following: What has to be done? How much is enough? How is risk analysis involved? After much discussion, it has been concluded that in every case, a set of activities (i.e. the tools from a toolbox) was identified to provide a level of confidence in the ability of the software to perform according to its intended use. However, the list of activities varied depending on factors including, among others, the complexity of the software, the risk of harm involved and the pedigree (e.g. quality, stability) of vendor-supplied software.

The intention of this document is to help stakeholders, including manufacturers, auditors and regulators, to understand and apply the requirement for validation of software included in ISO 13485:2016, 4.1.6, 7.5.6 and 7.6.

Medical device software —

Part 2:

Validation of software for medical device quality systems

1 Scope

This document applies to any software used in device design, testing, component acceptance, manufacturing, labelling, packaging, distribution and complaint handling or to automate any other aspect of a medical device quality system as described in ISO 13485.

This document applies to

- software used in the quality management system,
- software used in production and service provision, and
- software used for the monitoring and measurement of requirements.

It does not apply to

- software used as a component, part or accessory of a medical device, or
- software that is itself a medical device.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 9000 and ISO 13485 apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at http://www.electropedia.org/
- ISO Online browsing platform: available at http://www.iso.org/obp

4 Software validation discussion

4.1 Definition

The term "software validation" has been interpreted both broadly and narrowly, from just testing to extensive activities including testing. This document uses the term software validation to denote all of the activities that establish a level of confidence that the software is appropriate for its intended use and that it is trustworthy and reliable. The chosen activities, whatever they might be, should ensure that the software meets its requirements and intended purpose.

4.2 Confidence-building activities: Tools in the toolbox

The tools in the toolbox (see <u>Table A.1</u> to <u>Table A.5</u>) include activities completed during the life cycle of software that reduce risk and build confidence.