

## **BSI Standards Publication**

## **Alarm systems - Social alarm systems**

Part 9: IP Communications Protocol



## National foreword

This Published Document is the UK implementation of  $CLC/TS\ 50134-9:2018.$ 

The UK participation in its preparation was entrusted to Technical Committee GW/1, Electronic security systems and products.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2018 Published by BSI Standards Limited 2018

ISBN 978 0 580 96090 1

ICS 13.320; 35.240.99

Compliance with a British Standard cannot confer immunity from legal obligations.

This Published Document was published under the authority of the Standards Policy and Strategy Committee on 30 September 2018.

Amendments/corrigenda issued since publication

Date Text affected

# TECHNICAL SPECIFICATION SPÉCIFICATION TECHNIQUE TECHNISCHE SPEZIFIKATION

CLC/TS 50134-9

September 2018

ICS 13.320; 35.240.99

### **English Version**

# Alarm systems - Social alarm systems - Part 9: IP Communications Protocol

Systèmes d'alarme - Systèmes d'alarme sociale - Partie 9: Protocole de communication IP Alarmanlagen - Personen-Hilferufanlagen - Teil 9: IP Übertragungsprotokoll

This Technical Specification was approved by CENELEC on 2018-05-28.

CENELEC members are required to announce the existence of this TS in the same way as for an EN and to make the TS available promptly at national level in an appropriate form. It is permissible to keep conflicting national standards in force.

CENELEC members are the national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, the Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.



European Committee for Electrotechnical Standardization Comité Européen de Normalisation Electrotechnique Europäisches Komitee für Elektrotechnische Normung

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

| Contents  |   | Page   |  |
|---|---|--|--|
| Europe  | ean foreword  | 4  |  |
| Introdu   | ıction  | 5  |  |
| 1   | Scope   | 6  |  |
| 2   | Normative references  | 6  |  |
| 3<br>3.1<br>3.2                                   | Terms, definitions and abbreviations  | 7  |  |
| 4<br>4.1<br>4.2<br>4.2.1<br>4.2.2<br>4.2.3<br>4.3 | Social Alarm transmission network architecture  General  Alarm and status messages  General  Authentication  Encryption  Voice / multimedia over IP implementation  | 9<br>. 10<br>. 10<br>. 10<br>. 10            |  |
| 4.4<br>5<br>5.1<br>5.2                            | Use Case 1: Event without voice- or multimedia communication  | . 11<br>. 11                                 |  |
| 5.2<br>5.3<br>5.4<br>5.5                          | Event information update  | . 12<br>. 12<br>. 12                         |  |
| 6<br>6.1<br>6.2<br>6.3                            | Use case 2: Event with voice or multimedia communication  | . 12<br>. 13                                 |  |
| 7 7.1 7.2 7.2.1 7.2.2 7.2.3 7.2.4 7.3 7.4         | Message format description  General  Interoperability Considerations with Version Numbering  General  Interoperability between LUC and ARC versions with the same major version number  Interoperability between LUC and ARC with Different Major Version Numbers  Interoperability with SCAIP  Message Request  Message Response | . 14<br>. 15<br>. 15<br>. 15<br>. 15<br>. 15 |  |
| 8   | DTMF code   | . 21   |  |
| 9<br>9.1<br>9.2                                   | Sessions  | . 22   |  |
| Annex   | A (normative) Codes for device types  | . 24   |  |
| Annex   | B (normative) Codes for device components   | . 27   |  |
| Annex   | C (normative) Status codes  | . 28   |  |
| Annex   | D (normative) Location codes  | . 32   |  |
| Annex   | E (normative) Info codes  | . 34   |  |

| <b>Annex F</b> (informative) | XML schema            | .35 |
|------------------------------|-----------------------|-----|
| Annex G (informative)        | Rationale and roadmap | .40 |
| Bibliography                 |                       | 41  |

## **European foreword**

This document (CLC/TS 50134-9:2018) has been prepared by CLC/TC 79 "Alarm systems".

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CENELEC shall not be held responsible for identifying any or all such patent rights.

EN 50134 consists of the following parts, under the general title Alarm systems — Social alarm systems:

- Part 1: System requirements;
- Part 2: Trigger devices;
- Part 3: Local unit and controller;
- Part 5: Interconnections and communications;
- Part 7: Application guidelines;
- Part 9: IP Communications Protocol [the present Technical Specification].

Annexes which are designated "informative" are given for information only.

## Introduction

As telecommunication operators continue to migrate towards Next Generation Networks they are increasingly converging voice traffic onto their IP infrastructures which may have an adverse impact on the reliability of incall, tone based protocols.

The impact differs per country but is rapidly increasing across Europe. In addition, cellular technology is increasingly used next to broadband, cable and fibre solutions.

This Technical Specification defines the IP communications protocol for social alarms, optimized for standalone usage. The majority of current social alarms usage is stand-alone within the home and not related to other alarm systems. The combination of social alarms with other types of alarm systems is pending for a future version of this standard.

## 1 Scope

This Technical Specification specifies a protocol for point-to-point transmission of alarms, faults, control signals and communications monitoring, between a Local Unit and Controller and an Alarm Receiving Centre using the Internet protocol (IP). The protocol is intended for use over any network that supports the transmission of IP data with sufficient quality of service to support VoIP or a separate voice channel.

The Alarm Protocol is defined as an XML scheme including the alarm types, codes and necessary additional information.

The alarm protocol is an application layer protocol using another Internet Protocol as a transport protocol to handle addressing and transport functions. The transport protocol initially defined in this Technical Specification is SIP (Session Initiation Protocol).

The system performance characteristics for alarm transmission are specified in EN 50134-5. The performance characteristics of the Local Unit and Controller are expected to comply with the requirements of its associated alarm system standard and to apply for the transmission of social alarms.

The protocols described in this standard are based on the SS 91100:2014 SCAIP standard [7] and defined to enable backwards compatibility with existing products based on the SCAIP standard.

#### 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 50134-1, Alarm systems — Social alarm systems — Part 1: System requirements

ISO 8601, Data elements and interchange formats — Information interchange — Representation of dates and times

ITU X509, Information technology — Open Systems Interconnection — The Directory: Public-key and attribute certificate frameworks

RFC 2119, Key words for use in RFCs to Indicate Requirement Levels

[HTTP-AUTH] RFC 2617, HTTP Authentication: Basic and Digest Access Authentication

[SIP] RFC 3261, SIP: Session Initiation Protocol

[SDP] RFC 3264, An Offer/Answer Model with the Session Description Protocol (SDP)

[SIP-IM] RFC 3428, Session Initiation Protocol (SIP) Extension for Instant Messaging

[RTP] RFC 3550, RTP: A Transport Protocol for Real-Time Applications

[SRTP] RFC 3711, The Secure Real-time Transport Protocol (SRTP)

[SDP-SEC] RFC 4568, Session Description Protocol (SDP) - Security Descriptions for Media Streams

[RTP-DTMF] RFC 4733, RTP Payload for DTMF Digits, Telephony Tones, and Telephony Signals

[ICE] RFC 5245, Interactive Connectivity Establishment (ICE): A Protocol for Network Address

Translator (NAT) Traversal for Offer/Answer Protocols

[STUN] RFC 5389, Session Traversal Utilities for NAT (STUN)